SONY

Network Video Recorder
Standard Edition
HAW-SIBU
Version 2017-R2 Rev.C

Version Up Installer Release Note

Revision 3 (20 November 2019)
© 2019 Sony Corporation

Index

1 Applicable model/version 3
2 Important notice 3
3 Highlights 3

1 Applicable model/version

The version up installer of Network Video Recorder Standard edition HAW-SIBU version 2017-R2 Rev.C is applicable for:

- Network Video Recorder Standard edition HAW-SIBU version 2016-R3

Note that the version up installer can not be used for version(s) other than the avobe.

2 Important notice

The parameter “MaxQueueLength” in the file “C:\ProgramData\Sony\Sony Surveillance\debug.ini” needs to be set to “250” MANUALLY to prevent unexprected recording failure. Refer to the document “Tips and Troubleshooting” for detailed instructions.

3 Highlights

- Network video management system update:

  Standard edition version 2017-R2　(Device pack version 9.1b included)

- Driver update:

  AHCI Compatible RAID Controller M9215 driver version 0.0.34.15

  Intel HD Graphics driver version 10.18.10.4885

- Software component update:

  RAID Configuration Tool version 0.00.0320.34

  Hardware monitoring components generation 2nd

- Hotfix for the “Shutdown-of-Death” problem in the previous installer, 2017-R2 Rev.A:

  Enclosure firmware version 0.00.0033.97 or later

- Hotfix for the “Kernel memory leak” problem in the previous installer, 2017-R2 Rev.A and 2017-R2 Rev.B:

  RAID status management module version 0.02.2060.14

Revision History

Revision	Date	Description
Revision 1	25 June 2018	First release; Version 2017-R2 Rev.A
Revision 2	15 August 2019	Second release; Version 2017-R2 Rev.B
Revision 3	20 November 2019	Third release; Version 2017-R2 Rev.C

Copyright Notice

This document may not be reproduced, translated or reduced to any machine readable form in whole or in part, without prior written approval from Sony Corporation. SONY CORPORATION PROVIDES NO WARRANTY WITH REGARD TO THIS DOCUMENT OR INFORMATION CONTAINED HEREIN AND HEREBY EXPRESSLY DISCLAIMS ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE WITH REGARD TO THIS DOCUMENT OR SUCH INFORMATION. IN NO EVENT SHALL SONY CORPORATION BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL OR SPECIAL DAMAGES, WHETHER BASED ON TORT, CONTRACT, OR OTHERWISE, ARISING OUT OF OR IN CONNECTION WITH THIS DOCUMENT OR INFORMATION CONTAINED HEREIN OR THE USE THEREOF.

Sony Corporation reserves the right to make any modification to this document or the information contained herein at any time without notice.

Trademarks

Microsoft and Windows are either registered trademarks or trademarks of Microsoft Corporation in the United States and/or other countries."

Intel, Pentium, Xeon and Intel Core are registered trademarks of Intel Corporation.

Java and all Java-based marks are trademarks or registered trademarks of Sun Microsystems, Inc.

Moreover, all other brands and product names are trademarks or registered trademarks of their respective owners.

® and ™ are not used in the text.