SONY

Network Video Recorder
Enterprise Edition
HAW-EIBU
Version 2017-R2 Rev.A/C

System-backup-image restoration disks Release Note

Revision 2 (31 January 2020)
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1 About the restoration disks

The “NVR Enterprise HAW-E 2017-R2 System-backup-image restoration disks” provide image files of bootable USB disks for restoring your system backup to HAW-EIBU server.

2 Applicable model/version/revision

The “NVR Enterprise HAW-E 2017-R2 System-backup-image restoration disks” are applicable for:

- Network Video Recorder Enterprise edition HAW-EIBU version 2017-R2 Rev.A (Clean-installed)
- Network Video Recorder Enterprise edition HAW-EIBU version 2017-R2 Rev.A (Version-upgraded)
- Network Video Recorder Enterprise edition HAW-EIBU version 2017-R2 Rev.C

Note that the restoration disks can not be used for model(s)/version(s)/revision(s) other than the above ones.

3 How to choose a suitable restoration disk out of the three

There are 3 restoration disks for HAW-EIBU 2017-R2 series, and you are required to strictly choose a suitable restoration disk out of the 3 depending on condition of your HAW-EIBU 2017-R2 server.
To know which restore disk is a suitable one in your case, check condition of your HAW-EIBU 2017-R2 with the steps below before starting restoration.

1) Start your HAW-EIBU 2017-R2 server.
2) Log on to Windows as administrator.
3) Press [Windows] key, then type `clitest`, and finally press [Enter] key.
4) Popped-up window requires user authentication. Enter administration user name of the RAID Configuration Tool and press [Enter] key. Enter password for the user and press [Enter] key. (Note: Refer to the technical document “NVR Standard HAW-E Maintenance guide” for default user name and password of RAID Configuration Tool administrator)
5) Type `ctrl␣-v` (where ␣ is a white space) and press [Enter] key.
6) Find a line containing string “`InstallPkgVersion:`”. (Note: Scrolling up will be required to see the line)
7) With the following criteria, check a suitable restore disk corresponding to a condition of your HAW-EIBU 2017-R2 server.

Case-A1) Restoration disk only for HAW-EIBU 2017-R2 Rev.A (Clean-installed)

When the line is “`InstallPkgVersion: 0.02.2060.08`”,
you are required to choose the restoration disk image file
“`NVR_Enterprise_HAW-EIBU_2017-R2_Rev-A_Clean-installed_System-backup-image_Restoration-disk.img`”

Case-A2)　Restoration disk only for HAW-EIBU 2017-R2 Rev.A (Version-upgraded)

When the line is "`InstallPkgVersion: 0.02.2060.09`",
you are required to choose the restoration disk image file
"`NVR_Enterprise_HAW-EIBU_2017-R2_Rev-A_Version-upgraded_System-backup-image_Restoration-disk.img`"

Case-C)　Restoration disk only for HAW-EIBU 2017-R2 Rev.C

When the line is "`InstallPkgVersion: 0.02.2060.14`",
you are required to choose the restoration disk image file
"`NVR_Enterprise_HAW-EIBU_2017-R2_Rev-C_System-backup-image_Restoration-disk.img`"

4 Instructions of the restoration disks

For detailed instructions of the restoration disks, refer to the chapter "Recovery Installation" in the document "NVR Enterprise HAW-E Maintenance guide" (article ID: NVMSTG008).

Revision History

Revision	Date	Description
Revision 1	30 June 2018	First release — Restore disk for the build "`0.02.2060.08`"
Revision 2	31 January 2020	Second release. Appended restore disks for the following builds: - Build "`0.02.2060.09`" - Build "`0.02.2060.14`"

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